Ever since the start, NagaCorp strives to be a good corporate citizen by carrying out our business in a socially responsible way and aim at creating long-term values for our stakeholders and contributing to make the world a better place. In 2016, NagaCorp continues to fulfil its social responsibility and achieves its sustainable growth by carrying out practical actions.

This report covering the calendar year 2016 is prepared in accordance with the Environmental, Social and Governance ("ESG") Reporting Guide of the Stock Exchange. It provides an overview of management approach of NagaCorp and its performance relating to ESG. Nagacorp has complied with the "comply or explain" provisions set out in the ESG Reporting Guide for the Year.

### **Environmental Responsibility**

NagaCorp has always sought to operate in a responsible, transparent and sustainable way. We aim to operate in a way that satisfies today's needs without compromising the needs of future generations. To perpetuate this commitment, the Sustainability Department was formed in 2013 to focus on ongoing programs to reduce our environmental impact.

In 2016, our flagship property NagaWorld was certified by ASEAN Tourism Forum and recognised as an ASEAN Green Hotel. The ASEAN Green Hotel Standard is an initiative to recognise efforts in the tourism industry to ensure sustainable tourism through the adoption of environmentally-friendly and energy conservation practices.



### **Policies and Procedures**

Policies and projects have been implemented in the following key areas to reduce our impact on the environment:

#### 1. Energy and Carbon

Our goal is to reduce energy consumption without compromising customer satisfaction and operational efficiency. We are adopting and implementing a range of projects to reduce greenhouse gas and carbon dioxide ("CO<sub>2</sub>") emissions.

NagaWorld is compliant with the relevant Cambodian laws and regulations on environmental protection and is working towards reducing energy consumption. An energy audit based on the American Society of Heating, Refrigerating and Air-Conditioning Engineers ("ASHRAE") walk through audit – level 1 and 2 was first completed in March 2015 and thereafter performed monthly in order to identify opportunities for energy savings.

We are seeking to reduce both direct and indirect emissions. Direct emissions are the CO<sub>2</sub> emitted through our activities, including facilities and vehicles. We are working diligently to minimize the CO<sub>2</sub> released by implementing carbon alternative projects, following ISO 14064-1 guidelines for measurement and reporting.

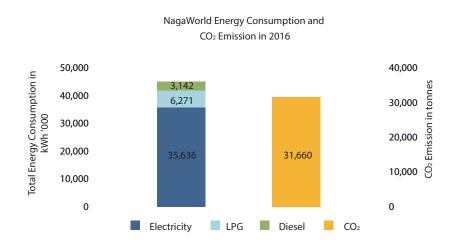
Indirect emissions are those produced while manufacturing and transporting the products and services we consume. To reduce it, we attempt to source domestic products whenever available and to work closely with our suppliers to develop local supply chains. The main program being implemented is an "ongoing re-commissioning" system which consists of optimization of our consumption through monitoring and benchmarking of energy and water consumption on a daily basis. Irregularities are studied in order to determine causes and develop solutions.

NagaWorld has incorporated energy saving criteria into purchasing policy. As a result of this, the most efficient products are preferred whenever it is feasible to do so. In 2016, we embarked on a number of initiatives in order to ensure higher energy efficiency, including:

- adopting cooling tower systems to maximise chiller energy efficiency;
- minimising use of chiller units during night-time and on cooler days;
- using lift energy-saving devices;
- replacing more than 80% of the "traditional" lighting in public areas and hotel rooms with energy efficient LED lighting;
- ensuring proper steam leakage and insulation management;
- shutting-off lighting and air-conditioning when a guest room is not in use;

- installing thermostats to maintain and control room temperature at a desired energy efficient level; and
- installing Variable Speed Drive controls for the exhaust in the kitchen areas.

Since commencing operations, NagaWorld has operated using diesel electric generators. In 2015, we received confirmation that the city grid could support our usage. NagaWorld was connected to the Phnom Penh electricity grid in October 2015. This has reduced energy consumption and emissions of greenhouse gases significantly. In 2016, the total energy consumption totalled approximately 31,600 tonnes of CO<sub>2</sub> equivalent.



#### 2. Water

All water at NagaWorld is provided by the Phnom Penh Water Supply Authority to World Health Authority Drinking Water Standards. We had no issue in sourcing water that is fit for purpose during the Year. NagaWorld is in compliance with the relevant Cambodian rules and regulations in relation to water management.

We are committed to using water in a responsible manner and have developed strategies to reduce our water consumption by applying mechanical systems and rethinking processes, with water consumption monitored and benchmarked on a monthly basis.

These changes include the "opt-in" initiative which offers our guests the choice to request daily linen changes. Additionally there is an ongoing program which is designed to increase the efficiency of the air conditioning and ventilation systems, which will further reduce the amount of water consumed. Total water consumption for 2016 at NagaWorld was approximately 370 megalitres.

We are also educating our customers and our employees on the importance of saving water and providing information about how they may contribute, both at work and at home.

#### 3. Air

NagaWorld is in compliance with the relevant Cambodian rules and regulations in relation to air pollution and is actively working to provide good air quality within the company premises. Regular monitoring is carried out in accordance with ASHRAE standards in order to ensure a safe and comfortable environment for our employees and customers. This includes a weekly Indoor Air Quality test to identify any potential issues, based on a range of key indicators including temperature, relative humidity, CO<sub>2</sub>, carbon monoxide, light and sound. Furthermore, at NagaWorld, we encourage our employees to bring in their own plants to participate in making the office areen.

#### 4. Waste and Recycling

Beyond compliance with the relevant Cambodian rules and regulations on waste management, NagaWorld has embraced the "3R" strategy in our waste management: Reduce, Reuse and Recycle. The aim is to reduce the amount of waste produced which would eventually end in landfill. The Purchasing Department has developed a Sustainability Policy that encourages the use of goods with low negative impact on the environment and humans and to emphasize life cycle thinking into every business decision made. With these policies in place, we aim to minimize our consumption and reduce waste without impacting customers. One example of this thinking is that we have installed energy efficient hand dryers in public and employee restrooms which have enabled us to reduce the consumption of paper towels.

NagaWorld currently produces approximately 10 tonnes of waste per day. Waste is handled and sorted by a waste management partner off site. We do not produce any hazardous waste.

#### 5. Education and Awareness

NagaCorp is committed to being a responsible and proactive member of the community. Our goal is to share information about sustainable options with people, as we believe knowledge leads to positive change. We provide training to our employees and encourage them to contribute their ideas for the improvement of our overall sustainability efforts. For example, each year we participate in Earth Hour, where we shut off the external lights in our property for an hour in March. To enhance effectiveness of our awareness campaigns, NagaWorld has introduced city clean-up days when we gather volunteers from the employees to clean up the streets around our facilities and collect rubbish within the vicinity of Phnom Penh.



### **Social Responsibility**

NagaCorp has contributed positively to the development of the economy and the community of Cambodia for over 20 years. At NagaCorp, corporate social responsibility is more than addressing community welfare. It is about developing a sustainable business strategy and conducting business with a conscience and a longer term view – caring for the Company, Shareholders, employees, customers, public, environment and all stakeholders, including the host country.

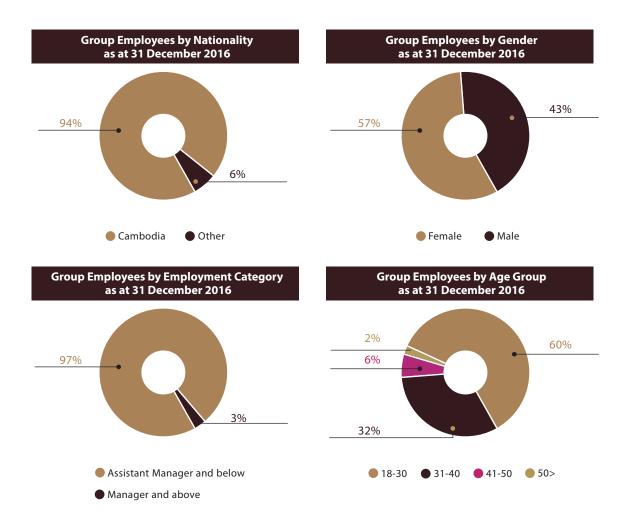
### 1. Employees

In Cambodia, employer-employee relations are governed by a collection of legal authorities, including: the Constitution of the Kingdom of Cambodia; the Labour Law of 1997; regulations enacted by the Royal Government (Sub-Decrees) and the Ministry of Labour (Prakas, Circulars, and Notices); collective bargaining agreements; employment contracts; employers' internal regulations; and awards of the Arbitration Council.

Cambodian requirements are in line with international standards, and include such matters as prohibition of child and forced labour, the right of employees to organize unions and engage in collective bargaining, non-discrimination and civil and political rights. NagaCorp complies with the Cambodian Labour Law and relevant regulations.

#### 1.1. Workforce Overview

NagaCorp prides itself on providing a safe, fair and healthy workplace for all staff, with a diverse workforce and equal opportunities for all. As at 31 December 2016, the Group had a total of 6,153 employees, representing over 29 nationalities, with 99% of the employees based in Cambodia. Priority is given to developing our Cambodian workforce, which represents 94% of total employees.



Employees follow designated working hours, meal breaks and rest days according to a rotating shift schedule prepared by each department on the basis of three 8-hour shifts per 24-hours and six consecutive days or 48 hours per work week. Employees based in Cambodia, are entitled to 1.5 days of paid annual leave for every month of service rendered. In addition to annual leave, employees are also entitled to sick leave, maternity leave, paternity leave, marriage leave, and other compassionate leaves, and all public holidays declared by the Ministry of Labor, Cambodia.

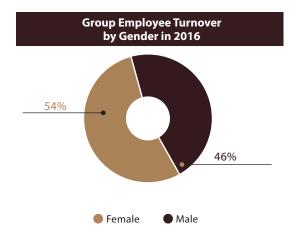
### 1.2. Attracting Talent

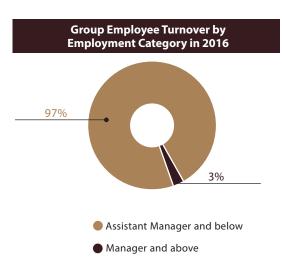
The ability to attract the right talent is crucial to our growth strategy. All positions are sourced and recruited through a competency-based assessment strategy. NagaCorp is also actively expanding its talent acquisition strategy by using social media platforms and other innovative platforms to reach out to both local and global communities.

Job applicants must be at least 18 years of age, be able to speak basic English, and not have a criminal record. NagaCorp is committed to ensuring equal employment opportunity to all qualified individuals. We do not discriminate on the basis of union membership, gender, ethnicity, sexual-orientation or religion. NagaCorp has a policy of zero child or forced labour.

In 2016, we hired 1,095 employees (2015: 878) while 660 exited (2015: 691). Reductions in attrition have been achieved by focusing on stricter sourcing and selection criteria, providing more training and development opportunities, increased employee engagement and continuous improvement on the work environment and welfare.





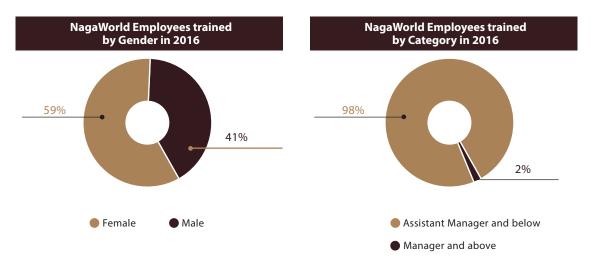


#### 1.3. Staff Development

The Group supports a fair, transparent and high performance culture through its Human Resources ("HR") department, where it aims to: (i) deliver superior business results through our people and its programs; and (ii) be a strategic business partner with all operations. The Group continues to develop and improve its HR programs, through key initiatives such as second language training, talent and leadership development, improved corporate policies and practices and fulfils delegated responsibilities for: (i) recruitment; (ii) compensation and benefits; (iii) performance management; (iv) training and development; and (v) employee relations.

The Group is committed to developing our employees and advancing their careers by providing suitable training opportunities. Each training program is designed specifically based on operational needs. These programs aim not only to equip our employees with management and operations-related skills, but also empower them with the right attitude and knowledge to succeed in today's dynamic social and economic environment. In addition, our employees are encouraged to develop their skills and expand their knowledge continuously.

NagaWorld recorded 121,993 hours of training in 2016 via 37 focused training programs. On average, each employee received 12 hours of training.



As the Group grows, we will continue to invest in our people, so the opportunities for growth and advancement are unlimited.

#### Language Program

To build employee confidence in interacting with guests, we have introduced hospitality general phrases in English and Mandarin, which staff can access through mobile apps and pocket size booklets. Regular competitions are held in each language to encourage improvements.

### NagaWorld Olympians

In May 2016, we held the first NagaWorld Olympians. This competitive event provides a platform for employees to showcase their professional skills, attitude, appearance and manners. Future competitions will inspire our employees to achieve further growth and success – not because they are driven to win or lose – but because they are recognised as doing their best at something that they care about.



### Positive Relationship with Ministry of Tourism

NagaCorp continues to maintain a strong collaboration with the Ministry of Tourism on skills development. NagaWorld was honoured to represent Cambodia at the International Conference on Mutual Recognition Arrangement on Tourism Professionals (MRA-TP) in Jakarta, in July 2016, organized by the ASEAN Secretariat. In November 2016 NagaWorld was chosen to host the Recognition of Prior Learning (RPL) pilot project organized by National Committee for Tourism Professionals (NCTP).



#### Naga Academy

Founded in November 2012, Naga Academy's goal is to be an effective and comprehensive apprenticeship-based hospitality training institute. In 2016, Naga Academy trained 297 interns of whom 246 were in apprenticeship based vocational programs of three months or more duration, of which 43% were hired by NagaWorld. During the Year, Naga Academy provided more than 159,420 total training hours to its interns which included 112 hours of pre-deployment training prior to internship in their department of choice. Further details on Naga Academy's programs are provided in the section headed "Nation Building through Naga Academy" below.



#### 1.4. Compensation and Benefits

The Group is committed to providing competitive compensation and benefits to all employees. Our programs take into account education and technical qualifications, experience and degree of responsibility relevant to the job. We regularly benchmark against local, regional and global industry standards. The standard compensation and benefits package for employees includes basic salary, meal allowances, health cover and where applicable, pension contributions. In addition to our annual salary increment and bonus programs, we also recognise long serving employees with long service awards.

Nurturing and providing support to employees is crucial to business performance and priorities. In 2016, in addition to measuring key performance indicators and competencies, the performance management program emphasised identifying growth areas for mentoring and training to enable career progression. Efforts are being made to ensure that talent is nurtured for potential opportunities arising from our growth strategy.

#### 1.5. Employee Relations

Positive employee engagement is our first priority, as our business model dictates that "happy employees" lead to "happy customers". We welcome feedback and constructive suggestions from employees at all times. We reach out every day to staff to work more collaboratively and continue to improve working relationships. We offer our employees career counselling and conflict resolution when required with the aim to find positive solutions management. We also continue to develop and implement programs to promote team building.

Shop Stewards are elected by the employees to represent them for a two-year mandate. The Shop Stewards meet to discuss issues relating to the employees. The representatives are grouped into four Sub-Committees: (i) Health and Safety; (ii) Working Conditions; (iii) Welfare; and (iv) Internal Rules. HR representatives on the Shop Stewards Committees support them at all times.

The election for 2016-2018 was held in July 2016. As at 31 December 2016, 60 elected official shop stewards and 51 elected assistant shop stewards represented staff at NagaWorld. Since introduction, the Shop Steward structure has improved relations and communication between employees and NagaWorld significantly. In 2016, the NagaWorld conducted 10 Shop Steward Conferences, as well as regular departmental meetings and sharing sessions.

In addition, all employees are free to join a trade union and two unions were active as at 31 December 2016 at NagaWorld. The Company meets with the unions periodically.

#### 1.6. Occupational Health and Safety

NagaWorld is committed to providing a healthy, hazard free and safe working environment for all its employees, guests, visitors, suppliers and contractors. To achieve this commitment, we have implemented a systematic approach to the identification and assessment of risks and the allocation of financial and physical resources to manage those risks. We maintain an effective system of communication on Health and Safety, and continuously review and audit our safety performance so as to learn from our past experiences. Each manager is accountable for achievement of these objectives.

A Safety Committee, consisting of representatives from key departments, meets regularly. Each Safety Committee member is committed to ensure their work area is safe. Training on awareness is provided to all employees and continuous monitoring on a day to day activity of safety standards is maintained.

#### 2. Supply Chain Management

Our suppliers are our business partners and we aim to maintain a long term partnership with them to continuously improve the quality of products and services. Suppliers are selected based on competency with background and reference checks. Registered suppliers are monitored on an ongoing basis and random site visits performed regularly. Currently around 85% of our suppliers are Cambodian. We prefer to support local products that meet our quality standards, and embark on joint initiatives with local suppliers to improve and ensure quality standards are maintained.

As noted in the section headed "Waste and Recycling" above, the Purchasing Department has developed a Sustainability Policy that encourages the use of goods with low negative impact on the environment and humans and to emphasize life cycle thinking into every business decision. At NagaWorld, we strive to use "green products" where possible to support the environment.



### 3. Hygiene and Food Safety

Our primary objective is to ensure that we always serve food prepared to the highest standards and use the best quality products and ingredients. NagaWorld abides by local and international laws and regulations to ensure that the food we serve complies with food safety standards.

To ensure best practices, NagaWorld has developed a common minimum operating standard and set of behaviours which is practiced at every location of the kitchens and restaurants we operate. These are based on sound scientific principles, regulatory requirements and industry best practices. NagaWorld aims to set the benchmark as one of the leading hotels in Cambodia through its food safety and hygiene system.

NagaWorld regularly measures compliance against these standards and implements performance objectives to assure our customers that the food we provide is safe to eat whilst meeting their quality expectations. In order to achieve this, we provide all employees with the latest information on food safety, training and tools necessary to do their job systematically and with good hygiene practices. The Ministry of Health Cambodia conducts regular audits of food and beverage outlets and issue certificates to recommend the cleanliness and hygiene of each outlet. All of our 14 restaurants in NagaWorld were certified with an "A" rating that recognise the highest hygiene and cleanliness level.



#### 4. Fire Safety

NagaWorld's commitment to the safety of our guests and staff is paramount and essential at all times. Since 2012, NagaWorld's in-house Fire Safety Department (the "FSD") continually drives professional standards through further education and training of our firefighters. All FSD staff have completed and passed the NFPA 1001 International Standard Training (The National Fire Protection Association Standard 1001 - Firefighter Professional Qualifications). All firefighters are also trained by the Cambodian Red Cross in First-Aid so they may attend to any medical situation making NagaWorld a forerunner to provide 24hour assistance and support for any kind of emergency.



The FSD is led and managed by fire safety professionals with international backgrounds and experience in different fields of fire emergency response and management and certifications in international fire safety and risk management, international construction health and safety and occupational health and safety and recognized by The National Examination Board in Occupational Health and Safety.

In 2016, the FSD successfully promoted fire safety awareness through various programs such as fire induction training, fire warden training and fire drills, which aim to educate all of NagaWorld's corporate members and staff about fire safety and prevention. Major improvements and upgrades have also been completed in the property's fire safety and protection system.

The FSD aims to further strengthen the capability of the fire safety team by continuously developing and creating advanced training programs; a live fire training program is currently being developed which includes a live fire training facility to be set-up.

We also seek to extend fire safety education program to the community by promoting fire safety awareness in schools. In 2016, two major universities – Norton University and Build Bright University in Phnom Penh – participated in the program. We will continue to educate the community about fire safety awareness and aim to increase the number of participating schools in the campaign.



NagaWorld's efforts to drive high standards, recruit competent leaders and provide further education and training of its fire safety, medical and emergency response team allows FSD to protect and serve NagaWorld and its guests.

As at 31 December 2016, the FSD comprised 54 firefighters, with a minimum of 12 FSD officers on duty 24 hours a day, seven days a week.

#### 5. Anti-corruption

NagaCorp is committed to maintaining high ethical standards in all of our operations and business activities. This involves each of us – employees, officers and members of the board of directors alike – fostering and maintaining NagaCorp's reputation for integrity, honesty and transparency. With this in mind, NagaCorp is dedicated to a zero-tolerance policy with regard to involvement in corruption or bribery activities of any type. These are detailed in the Corporate Governance section of our corporate website (www.nagacorp.com).

Our Code of Conduct (the "Code") helps to ensure that employees understand the Company's expectations. The Code lays out the legal responsibilities and ethical tone for the expected behaviour of all employees. It explicitly prohibits employees from soliciting, accepting, or offering bribes or any other form of advantage. The Code also provides guidance for daily interactions with fellow employees, customers, vendors, government officials and business partners and outlines NagaCorp's expectations on employees with regard to conflicts of interests and encourages employees to report any malpractice and misconduct.

In keeping with the best practices, NagaCorp has also developed and implemented an Anti-corruption Policy which reinforces the Code and provides additional guidance regarding compliance with rules and laws related to bribery and corruption. Both the Code and the Anti-corruption Policy play a critical role in defining our values and act as framework in guiding our operations and business practices. All employees are required to comply with all policies and the Code, which are accessible on our website.

In consideration of NagaCorp's primary business as a gaming operator, which entails particular sensitivity to the risks of unsuitable associations and the need to fully comply with legal and regulatory requirements, diligence is required to avoid impropriety and the appearance of impropriety by employees engaged in business dealings. NagaCorp has developed a Compliance Programme to structure a process to review and report on certain areas of business activities and to identify the suitability of individuals and organizations to engage in joint business endeavours with NagaCorp.

The Company has in place an AML Procedure Manual to deal with money laundering in gaming operations, details of which can be found in the Corporate Governance Report on pages 52 to 69.

NagaCorp is in compliance with best international standards and practices in dealing with anti-corruption and anti-bribery issues which include, but are not limited to, Cambodian law, the Rules Governing the Listing of Securities on the Stock Exchange (the "Listing Rules"), the Organization for Economic Cooperation and Development, the United Nations Convention Against Corruption and the principles supporting the Foreign Corrupt Practices Act.

To the best of the Directors' knowledge, information and belief, neither NagaCorp nor any of its employees is subject to any actual, pending or threatened cases regarding any corrupt practice or any allegation of corrupt practice during the reporting period.

#### 6. Community Relations

"Since inception in 1995 until now, contributing to society, doing charity and helping nation building have always been synonymous with the way NagaCorp carries out its business in Cambodia. Through private and public sector participation programs, NagaCorp's community, environmental and national cares encompass a wide sphere of activities from education, sports development, human resources development, promoting tourism, contributing to charitable causes, sustainability, green initiatives and benchmarking International industry best practices by adhering to global corporate governance programs- to name some of them."

- Founder, Tan Sri Datuk Dr Chen Lip Keong

#### 6.1. Education

#### Nation Building through Naga Academy

Founded in November 2012, Naga Academy's goal is to be an effective and comprehensive apprenticeship-based hospitality training institute. The three to six month internship programs allow interns to be trained as professionals in hospitality-related skills, with offerings expanded to 16 different departments, including: F&B Service, F&B Kitchen, Front Office, Housekeeping, IT, Human Resources, Maintenance & Engineering and Audiovisual.

Since its inception, Naga Academy has recruited and groomed more than 2,000 interns. The interns were sourced from 35 partners which include local non-governmental organizations ("NGOs"), international NGOs, universities and vocational schools. A significant percentage of graduates have been hired as permanent employees of NagaWorld, while some were given the opportunity to work with 15 external industry partners, who are also major hospitality players in Cambodia – we endorse a "no graduate left behind" policy.

Since the end of 2014, the Ministry of Tourism, Cambodia has declared a mandate to develop 1 million qualified hospitality professionals by year 2020. In order to support the Ministry of Tourism, NagaWorld is committed to invest over 1 million hours of industry-wide hospitality training in developing qualified hospitality professionals. We are on track in meeting the commitment.



On 25 July 2016, Naga Academy was formally recognized by His Excellency Doctor Thong Khon, Cambodia's Minister of Tourism, as an approved training facility, empowered to deliver training programs aligned to the ASEAN Mutual Recognition Arrangement for Tourism Professionals. This recognition establishes NagaWorld as one of the first private sector hospitality establishments in the ASEAN region, empowered to train and embark on a path to obtain regional certification for employees.

# 6.2. Youth and National Sports Development

NagaCorp believes that participation in sports develops character, fosters teamwork and leadership and helps to revitalize the young and the disadvantaged in a sustainable way. NagaCorp continues to support Cambodian sports through partnership with the National Olympic Committee of Cambodia (the "NOCC") and also through continuing support of both grassroots and international events.

# Extension of Partnership with National Olympic Committee of Cambodia

In 2016, NagaWorld signed an agreement to extend its partnership with the NOCC until 2017. The agreement will see NagaWorld continuing to support all Cambodian teams in major sporting events: the Olympic Games, Asia Games and Southeast Asian Games – by providing off-the-field apparel and equipment for all Cambodian athletes and officials. NagaWorld will also provide cash incentives for Cambodian athletes that achieve medals in these competitions. In 2016, NagaWorld sponsored all sports attire for the Cambodian team at the Olympic Games in Rio de Janeiro and Asia Beach Games in Da Nang.



### NagaWorld Sports Award Ceremony

NagaWorld initiated the inaugural NagaWorld Cambodia Sports Awards Ceremony, which was held in February 2016, to give recognition to Cambodian Athletes and Sports Media that had outstanding performance and contributions in the last year.



#### **Martial Arts**

NagaWorld continued to extend its partnership in 2016 with Apsara TV for its popular monthly traditional kick-boxing event.

#### Tennis

In 2016, NagaWorld continued to collaborate with Tennis Cambodia and sponsored Cambodia's Davis Cup team for the fifth year in a row. The sponsorship enables the team's continued participation in the premier tennis team competition which was held in Tehran, Iran in July 2016. The team competed against Iran, Hong Kong, Pacific Oceania, Turkmenistan, Lebanon, Singapore, Syria and Qatar.

#### Football

Football is the most popular sport in Cambodia. NagaWorld's professional football team, NagaWorld Football Club, is very active in encouraging youth participation of the game. In 2016, the team travelled to schools to conduct 15 sports clinics with the children and give away football equipment. The team also partnered with RHB Bank to organize a soccer tournament for over 240 children and NagaWorld Kind Hearts sponsored 375 young football players.

In May 2016, NagaWorld Football Club represented Cambodia in the RHB Bank Singapore Cup and represented Cambodia for the Asia Football Confederation (AFC) Cup qualifying game in Mongolia in August 2016. In 2016, NagaWorld Football Club finished third in the Cambodia Premier League.



### **6.3.** Charity Causes

In 2016, charitable donations made by the Group during the Year amounted to US\$1.3 million (2015: US\$1.1 million), all of which were donated in Cambodia. In addition, NagaWorld also donated more than 8.5 tonnes of rice, food supplies, sewing machines, towels, sarongs and reading materials to hundreds of orphans, single mothers, HIV/AIDS children and disabled children.

### NagaWorld Kind Hearts

NagaWorld Kind Hearts is a staff volunteer program aimed to support schools and organizations by creating a better learning and education process for school children and to contribute to the community.

During the Year, 901 NagaWorld staff contributed 4,783 volunteer hours in efforts to distribute stationery sets, school bags and exercise books, organise competitions to enhance English Language and rebuilding and improvement projects. During the Year, our efforts have benefited a total of 41,288 students in 100 schools across eight provinces. To-date, NagaCorp had contributed to four major school rebuilding and improvement projects in Kampong Cham and Kampong Speu provinces and enhanced 11 school libraries for Cambodian children with the aim to foster a reading culture.



NagaWorld Kind Hearts also organised seven Clean Up Days to beautify Phnom Penh and the provinces; and planted 755 trees across the country. In May 2016, NagaWorld Kind Hearts hosted a special celebration and reception for 200 single underprivileged mothers celebrating Mother's Day. NagaWorld's senior management and NagaWorld Kind Hearts volunteers distributed gifts to the appreciative mothers to help improve the living conditions of their families. The mothers were incredibly grateful for the gifts and to be honoured with a blessing dance and a fine meal to mark a memorable day.



In October 2016, NagaWorld Kind Hearts together with the Miss Cambodia 2016 Pageant, organised a visit to the Orphan Disable Youth and Poor Women Training's Organization in Phnom Penh. More than 100 eager children joined together in a joyous morning of singing, dancing and tree planting

activities with the 20 Miss Cambodia finalists. The ladies also handed out various school supplies such as bags, notebooks and pens which brought heart-warming smiles to the children's faces and encouraged them to pursue their studies.

before surprising the youths by delivering sports equipment to the children to encourage them to continue to play sports, so that they can hopefully represent Cambodia on the international stage.





NagaWorld Kind Hearts arranged for the Miss Tourism Metropolitan International (MTMI) 2016 Pageant, with delegates from 41 countries, to participate in a football clinic with young potential footballers from Kork Banhchoin primary school located in Choam Chao commune, Por Senchey district, Phnom Penh. NagaWorld Kind Hearts and the MTMI delegates spent a fun, active morning together

#### Relationship with Cambodian Red Cross

The Cambodian Red Cross is the largest NGO in Cambodia and is officially recognized by the Cambodian Government as the primary auxiliary for humanitarian services throughout the country. Besides donating to other charitable organizations, NagaWorld has been a long-standing contributor to the Red Cross, and thereby, giving back to the community and working towards building Cambodia's social welfare.



